

Complaint Lodgment Form



YOUR DETAILS

Full Name*			
Organisation ¹			
Phone Numbers*	Home*		Mobile*
Address*			
	Town/City*		Postcode*

COMPLAINT DETAILS – *please attach further pages if required*

Sales & Marketing <input type="checkbox"/> Business Directories <input type="checkbox"/> Sales & Marketing lists <input type="checkbox"/> Customer & Prospect analysis <input type="checkbox"/> Procurement & Supplier Mgmt	Credit Reporting <input type="checkbox"/> Commercial Credit Services <input type="checkbox"/> Consumer Credit Services <input type="checkbox"/> Country Risk Services <input type="checkbox"/> Trade Information Services	Debt Collection <input type="checkbox"/> Commercial Debt <input type="checkbox"/> Consumer Debt	Identity Verification <input type="checkbox"/> Search & Locate <input type="checkbox"/> Identi-Check <input type="checkbox"/> RecoNexus
Product or Service*			
Nature of Complaint*			
Staff Member(s) involved*			

TERMS & CONDITIONS

Please tick box and sign below to agree to Terms and Conditions:

- I understand that by signing this form I am stating that the information supplied by myself is a true and correct representation of the events that have occurred that have prompted this complaint. I understand that the information I supply will be used by Dun & Bradstreet (Australia) Pty Ltd or Dun & Bradstreet (New Zealand) Ltd to investigate and resolve the complaint. The information will be used in accordance with relevant legislation.

Complainant's Signature*		Signature date	
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FOR OFFICE USE ONLY

Date Complaint received by D&B		Complaint Resolution Date	
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Send completed Complaint Lodgment Forms to:

Australia | Postal - D&B Complaints Handling Council - PO Box 7405, St Kilda Road - Melbourne VIC 3004 **QR_Fax** 03 9828 3447
New Zealand | Postal - D&B Complaints Handling Council New Zealand - PO Box 9589, Newmarket - Auckland **QR_Fax** 09 309 2050